



VILLAGE ANGELS

Date last updated: 06/01/2025

About the Role:

The Village Angels provide support and assistance to patrons of Manchester's Gay Village on a Friday and Saturday night, helping vulnerable people and maintaining a safe space for the LGBTQ+ community.

Village Angel volunteers and staff patrol the Village each weekend from 9pm until 3.30am in their trademark hot pink high-vis. They provide all sorts of services, from directing people to a great club, to connecting those in need with the many channels of support offered by LGBT Foundation, to offering help in reporting hate crime or responding to mental health crises. Whether someone needs a plaster, a drink of water, or help getting home safely, the Village Angels aim to be there.

Typical duties

We ask volunteers in the Village Angels team to complete a minimum of 2 shifts per month. This helps us to keep the service running smoothly and you to keep your knowledge and understanding up to date. In these shifts you will be provided with all necessary equipment. Whilst on shift, we're looking for you to be:

- a friendly presence in the Village
- representing yourself in a professional manner as an ambassador for LGBT Foundation
- supporting those in need during Friday and Saturday nights, and making the village a safe place to be
- advocating for community safety in a calm and non-judgemental way

Skills & knowledge we ask you to have

We think this role would suit someone who has the following skills. If you're not sure if you have these skills or would like to chat to us about developing these skills, please still apply!

- Strong communication skills and a good understanding of the English language is vital to the role, because you'll potentially be in high pressure situations with vulnerable adults and need to give and follow instructions quickly
- You must have compassion and the ability to support those in need
- Knowledge of the current issues affecting the LGBTQ+ community, including understanding of mental health
- A willingness to learn, you're not expected to know everything, and training will be offered, but we need volunteers to have an open mind.
- Understanding about safeguarding and signposting vulnerable people.

Benefits of volunteering with us

- You'll have opportunities to develop your confidence and will be fully supported on every shift
- You will always work as part of a team, so will have the opportunity to develop your teamwork skills



- Training Opportunities like first aid training
- Make new connections and as part of volunteering in a nationally recognised team
- Making a difference; the Village Angels support hundreds of people a year to stay safe.

Training we provide for this role

To prepare you for this role, you will complete three observation shifts. We aim to help you develop your skills on-shift and organise additional training for the team. If you'd like any specific training, please let us know!

How to apply

Complete our application form here; <https://form.jotform.com/220763317176355>

If you need support completing this form or have any questions, email volunteer@lgbt.foundation. We particularly welcome applicants who identify as a person of colour, women, and/or people aged over 40 as they are currently underrepresented in our volunteer team.

Please be aware that the Village Angels service only operates Friday and Saturday nights from 9pm until 3.30am, so if you're not able to commit to those hours please consider another of our volunteering roles.