

pip@lgbt.foundation
lgbt.foundation/pride-in-practice

PRIDE IN PRACTICE

Developing excellence in LGBTQ+ healthcare



Absolutely brilliant training!!
 Very impressed. Excellent
 examples used, great humour,
 confidence in the LGBTQ+
 message, and very easy to
 understand information.
 - Feedback from a
 healthcare professional

[Seeing a Pride in Practice
 award] makes me feel that I
 can be open and honest about
 my identity and experiences
 and that I will get the support I
 need. It increases my trust and
 confidence in the service and
 the quality of care.
 - Feedback from an LGBTQ+ patient

WHAT IS PRIDE IN PRACTICE?



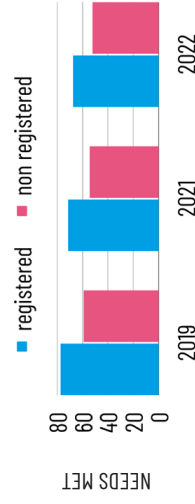
Pride in Practice improves the health and wellbeing
 of lesbian, gay, bisexual, trans and queer/questioning
 communities (LGBTQ+). We work across primary care which
 includes GPs, dentists, optometrists and pharmacists.

Pride in Practice has been endorsed by the Royal College
 of General Practice as well as the Royal Pharmaceutical
 Society and Health Living Dentistry.

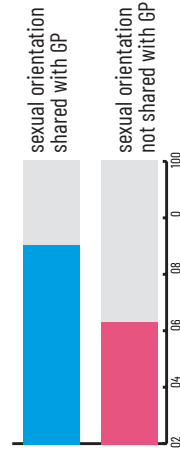
OUR IMPACT

- We have trained over 16,000 healthcare professionals
- 98% are better informed about LGBTQ+ health topics
- 700+ services have received training
- 450 services have received accredited Pride in Practice awards.

67% of people at Pride in Practice registered services felt
 their needs were met as an LGBTQ+ person compared to
 52% at non-registered practices



We support practices to make changes – such as sharing
 their sexual orientation on new patient questionnaires.
 70% of people who shared their sexual orientation with
 their GP said that their needs were being met compared to
 43% who had not shared their sexual orientation.



PRIDE IN PRACTICE - STEP BY STEP

Your Pride in Practice Account Manager is there to help you through the process. They'll manage booking an assessment, arranging training, and will help you achieve an accredited Pride in Practice award.

Our supported assessment is your opportunity to share your knowledge and experience. It will allow your Account Manager to give targeted feedback relevant to your practice. Collecting this evidence allows us to celebrate a services' commitment to developing excellence in LGBTQ+ health and present the practice with an accredited award.

Our training sessions are adapted to meet the needs of your practice. They're a safe space for open discussions and for staff to ask any questions they may have about supporting LGBTQ+ people's health and wellbeing.

It takes time to make effective change. Your Account Manager is there to support you to make the next steps for LGBTQ+ inclusion. They can give more details to topics discussed during the assessment and training, and continue to offer support to both you and your patients. This stage also offers the opportunity to upgrade any existing awards.

Inclusion and LGBTQ+ healthcare are always evolving. We recommend services consider Pride in Practice refresher training every 12-18 months.



Introduction to Pride in Practice & Account Manager



Assessment and Award



Training



Ongoing Support



Refresher training and Re-accreditation