

formerly known as
The Lesbian & Gay Foundation

OUR VISION DURING 2014/15

We believe in a fair and equal society where all lesbian, gay and bisexual people can achieve their full potential.

OUR STRATEGIC GOALS DURING 2014/15

Supporting Individuals • Strengthening Communities • Promoting Equality • Developing Excellence

Please note: Our strategic framework has been updated for 2015/16, in line with our future direction.

CHAIR'S & CHIEF EXECUTIVE'S SUMMARY REPORT

We're delighted to present to you our first report as 'LGBT Foundation', (formerly known as The Lesbian & Gay Foundation). In August 2014 we made the important decision to become a trans-inclusive charity, following consultation with local trans community groups. This is a very exciting development, and we're really looking forward to the differences we can make together.



On a more sombre note, the significant reductions made to the income of local authorities, has had an impact on the funding then made available to the voluntary sector. As a result, we've lost valued staff members who dedicated many years of incredible service. We're therefore very grateful to all our current funders, whose support is critical during these times of austerity. We're also very encouraged by the resolve of our colleagues, and their ability to adapt. Our business cases are based on evidence of need, and often demonstrating the cost-effectiveness of our preventative approach. We'll therefore continue to argue the case for investment in LGBT services. For as long as LGBT people continue to face discrimination and inequalities, they deserve no less.

We'd additionally like to thank all our staff and volunteers, who continue to run a wide range of amazing services. During the year, we've read many positive stories, quotes, outcomes and satisfaction rates. They act as important reminders of why we're here; and why we do what we do. We therefore hope that you'll join us in our fight for a fair and equal society.

David McGovern, Chair of the Board of Trustees
Paul Martin OBE, Chief Executive

For a copy of our full Annual Report and financial statements, detailing many more of our achievements for 2014-15, please go to: lgbt.foundation/about-us/annual-reports

LGBT foundation

IF YOU'D LIKE TO JOIN US, THERE ARE LOTS OF WAYS TO BECOME INVOLVED, INCLUDING:

- Register for our free, weekly **eBulletin**, providing you with up to date information and stories at lgbt.foundation/register
- Follow us on **Twitter**, for all the latest news and events ([@LGBTfdn](https://twitter.com/LGBTfdn)) and find us on **Facebook** ('LGBT Foundation')
- Become a **volunteer**, helping to support our services and office functions. Please go to: lgbt.foundation/volunteer
- Join our monthly **donor** scheme, helping to make sure we can finance our work. Please go to: lgbt.foundation/donate

For more information on any of these opportunities, please call us on **0345 3 30 30 30**; email us at info@lgbt.foundation; or visit our website at www.lgbt.foundation

OUR IMPACT IN BRIEF 2014/15

Our **services, information** and **resources** were accessed

744,521 times

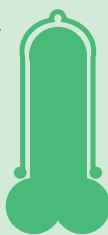
during the year.

(This figure excludes 'Flickr' views and our condom and lube distribution scheme)

Across all our services, we had a **satisfaction rate** of **98%**.

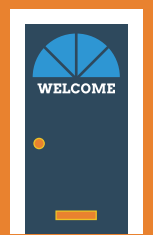


We distributed **507,904** condoms and **469,120** packets of lube enabling safer-sex to happen **over half-a-million times**.



18,816 people

came to our building, accessing services, training and events.



"I'm writing this to express my gratitude for the service I've received. I worked with my counsellor to put together specific short-term goals, which have been achieved and gave me food for thought. My counsellor was very professional. A big thank-you again."

COUNSELLING CLIENT



We also **supported 4,665 people** through **netreach sessions** on popular LGBT sites; and a **further 21,486 people** through **outreach support**.

In particular, our **Village Angels** in Manchester's 'Gay Village' **provided help until 3am** at the weekends.

In partnership, we helped **1,476 men** to have **sexual health tests** in community-based settings or via postal kits.



Our '**Well-Women**' programme engaged **448 women** in monthly workshops and annual events. The programme also had **2,000 women signed up** to a dedicated **eBulletin**.

Our **helpline, email support** and **pop-in service, supported a total of 3,454 people**.

This service consistently achieved **100% satisfaction**.



"I used the HIV testing drop-in service for the first time this week. Everything from introduction to the test itself was really great. I will use the service again and recommend to others."

BRADLEY, AGED 29, SERVICE USER

We supported **122 clients** through **1,049 counselling sessions**, with **81% reporting an improvement** in their mental health.



Our **befriending scheme** helped another **39 people** to reduce isolation and build self-confidence; as well as **220 people** accessing our **six support groups**.



Throughout the year and across 258 venues, we distributed **119,585 resources and information guides**.

We also had **126 known articles** about our work featured in **external media**, such as magazines, radio and TV.

Our **research programme** involved **4,594 people**, and the number of LGBT statistics in our **Evidence Exchange** rose to **4,552**.



We supported **390 people** with issues of **hate crime** across our services; with a further **63 people** accessing our **police and legal advice surgeries**.



We responded to **65 local and national consultations** about LGBT issues.



Our **website** provided information to **149,084 unique users**.

Our **social media channels**, (such as *Flickr, Vimeo and YouTube*), were accessed an additional **274,717 times**.

We increased our **Twitter** followers to **17,986**; **Facebook** to **19,970**, and our weekly **eBulletin** to **4,912**.



179 volunteers generously provided at least **6,231 hours** of their time. Of these, **91%** reported developing new skills.



1 in 4 GP practices

in Greater Manchester are now involved with our **Pride in Practice** scheme, serving over **750,000 patients**.

We **trained 1,034 health professionals**, with **100%** recommending the training.



We worked with **1,323 young people** in schools, colleges and other youth settings to make them safer places for LGBT students.



"I wouldn't have had the confidence to speak to my GP without the poster being up. I am encouraging every GP Practice to have a poster displayed prominently: it could change the life of someone else like me. The LGBT Foundation saved my life."

LGBT COMMUNITY MEMBER



OUR FINANCES

2014/15

INCOME

Where our money came from in 2014/15:

We cannot exist without the continued kind support and financial commitment from a range of funders, grant makers and donors.

Charitable Activities Income (incl. Grants & Contracts): £1,707,932

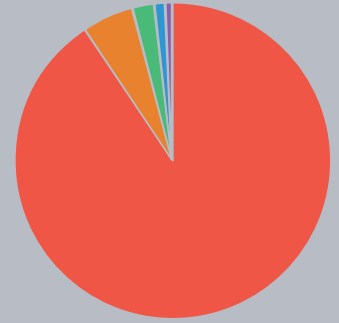
Fees & Other Sales: £102,396

Events, Manchester Pride Donation & Corporate Support: £41,712

Supporters Scheme & Individual Donations: £17,312

Other Miscellaneous: £15,410

Total: £1,884,762



EXPENDITURE

How we used our funding in 2014/15:

95% of our expenditure was spent on delivering our three strategic programmes of (i) services, (ii) information and (iii) research.

Our Range of Community Services: £1,276,067

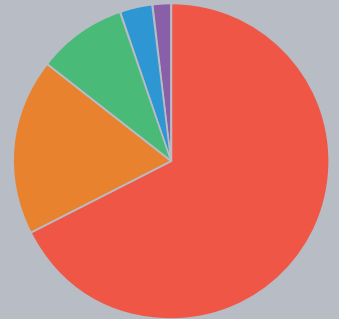
Information & Resources for the Community: £339,718

Research Projects: £170,057

Cost of Generating Funds: £64,179

Governance: £32,807

Total: £1,882,828



We'd like to give our heartfelt thanks to everyone who supported us during 2014/15, including our funders, donors, staff, volunteers, service-users and community members.

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