



VILLAGE ANGELS AND HAVEN

Date last updated: 12/05/2023

About the Role:

Since 2011, the Village Angels have provided support and assistance to patrons of Manchester's Gay Village. Village Angel volunteers and staff patrol the Village each weekend in their trademark hot pink uniforms, helping to keep vulnerable people safe. We provide all sorts of services, from directing people to a great club, to connecting those in need with the many channels of support offered by LGBT Foundation, to offering help in reporting hate crime or responding to mental health crises. Whether someone needs a plaster, a drink of water, or help getting home safely, the Village Angels aim to be there.

The Village Haven grew out of the Village Angels project, after we recognised the need for a safe space where our more vulnerable service users could be assisted away from the busy night-time streets. The Village Haven aims to take the pressure off stretched emergency services and enable vulnerable people within the Village to be properly supported, to prevent them from coming to serious harm.

Typical duties

We ask volunteers in the Village Angels team to complete a minimum of 2 shifts per month. This helps us to keep the service running smoothly and you to keep your knowledge and understanding up to date. In these shifts you will be provided with all necessary equipment. Whilst on shift, we're looking for you to be:

- a friendly presence in the Village
- representing yourself in a professional manner as an ambassador for LGBT Foundation
- supporting those in need during Friday and Saturday nights, and making the village a safe place to be

Skills & knowledge we ask you to have

- willingness to work in a team
- quick thinking
- compassion, and ability to support those in need
- knowledge of current issues affecting LGBTQ+ people and communities, including mental health
- Knowledge of first-aid is great but training is provided

Benefits of volunteer with us

- Confidence building
- Develop your team work skills
- Training Opportunities like first aid training
- Volunteering in a nationally recognised and awarded volunteer team



Training we provide for this role

To prepare you for this role, you will complete three observation shifts. We aim to help you develop your skills on-shift and organise additional training for the team. If you'd like any specific training, please let us know!

How to apply

Complete our application form: <https://form.jotform.com/220763317176355>.

If you need support completing this form or have any questions, email volunteer@lgbt.foundation.

We particularly welcome applicants who identify as a **person of colour, women, and/or people aged over 40** as they are currently underrepresented in our volunteer team.